SAP Management Pack
for Microsoft System Center Operations Manager

Data sheet

OZSoft SAP Management Pack enables SAP Management through the power and flexibility of Operations Manager.

Flexible Deployment Options and Configuration
Management Pack's SAP Connector can be installed and ran on SCOM Agent or Management Server Machine, one or more remote Windows Server 2008 or 2012 Machine(s), under the same Active Directory Domain as the Management Server or outside the Domain

Built-in Failover functionality
Automatic failover/restore, Automatic configuration synchronization

SAP Synthetic Transaction Monitoring
Integrates with eCATT for synthetic Transaction Monitoring
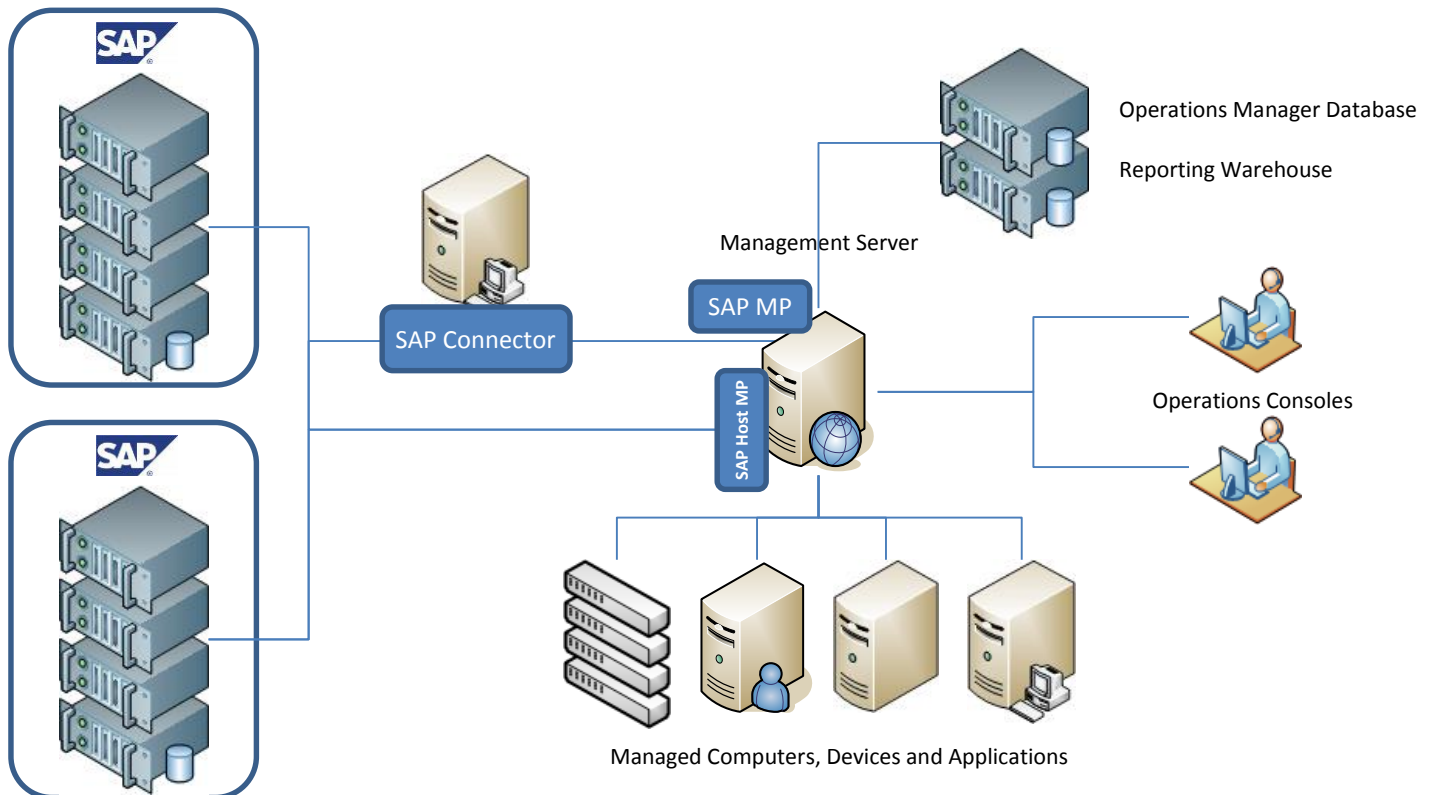
Heterogeneous SAP Support
Connects to SAP Systems running on any platform, be it Windows Server, Unix, Linux or IBM i & z series systems

Small Footprint
50-200MB RAM depending on the number of connected SAP systems

Minimal Prerequisites
SCOM 2007 SP1 or SCOM 2012 (SP1 & R2), Windows Server 2008/2012 with .NET Framework 4.0 or later

Tight integration with SAP, Host Agents, CCMS and Solution Manager

Seamless Solution Manager Integration

Management Pack can connect directly to standalone SAP Systems or to Solution Managers with automatic discovery of all satellite system.

Alert Management

CCMS Alerts are forwarded to SCOM Alert, preserving CCMS information through the use of custom fields. With additional alert filtering and suppression the Management Pack allows for flexible alert management.

Alert Acknowledgement

When a SCOM alert generated out of CCMS alert is closed, the Management Pack will attempt to acknowledge it in the CCMS.

Alert Auto-Closure

When a CCMS alert is closed on SAP, the Management Pack will attempt to close a corresponding SCOM Alert.

SAP Availability Monitoring

Availability monitoring for directly connected SAP Systems, their Application Servers, ICM, J2EE Engines and DB Servers.

Integration with SAP Solution Manager Availability Monitoring

The Management Pack integrates with SAP Solution Manager Availability Monitoring based on CCMSPING.

SAP Workload Monitoring

The Management Pack incorporates highly flexible SAP Workload Monitoring that takes advantage of SAP Workload Statistics collection (STATs) and provides for targeted and detailed End User Performance Monitoring.

SAP Background Job Monitoring

The Management Pack includes standalone SAP Background Job Monitoring functionality and integration with CCMS SAP Background Job Monitoring.

SAP BW Process Chain Monitoring

The Management Pack supports SAP BW Process Chain Monitoring.

SAP RFC Destinations Availability Monitoring

The Management Pack includes standalone RFC Destination Monitoring and integrates with SAP CCMS RFC Destination Monitoring.

SAP ALE/IDoc Monitoring

The Management Pack integrates with SAP CCMS ALE/IDOC Monitoring.

SAP DB Monitoring

The Management Pack integrates monitoring of Microsoft SQL Server, Oracle, Sybase ASE and DB2 (UDB).

SAP J2EE Monitoring

The Management Pack integrates SAP J2EE monitoring taking advantage of CCMS for dual-stack systems or SAP Host Agents for standalone java systems.

SAP PI Monitoring

The Management Pack seamlessly integrates Process Integration (PI) monitoring. The PI systems are dual-stack and no additional SAP configuration is required besides the selection of a proper CCMS Monitor.

ICM Monitoring

The Management Pack integrates status monitoring of SAP Access points on all servers including ICM, Enqueue and SAP DB Servers.

Native Windows & Unix Monitoring Integration

The Management Pack automatically discovers the dependency between SAP Application Server and existing Windows/Unix/Linux Server in SCOM.

eCATT Integration for Synthetic Transaction Monitoring

The Management Pack integrates with eCATT allowing for scheduled script execution, metering and error reporting

Contact Information

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You can also visit our web site at http://www.ozsoft-consulting.com for more information about OZSoft Consulting Corporation, the SAP Performance Management Specialist